



# CLAIMS

U.S. WORKERS' COMPENSATION TEAM

OUR PROMISE IS TO BE  
THERE IF YOU NEED US.



**CORE**  
SPECIALTY

# THE CORE SPECIALTY ADVANTAGE

Core Specialty Insurance is committed to protecting its insureds and their employees after a work-related injury or illness.

To further this goal, Core Specialty has partnered with Cannon Cochran Management Services Inc. ("CCMSI") to provide top level Workers' Compensation claims service. Ensuring workers' compensation insurance is appropriate and responsive has never been more important. The efficient processing of claims is paramount.

## OUR PHILOSOPHY AND APPROACH

Core Specialty Insurance's mission is to ensure that claims impacting its insureds are handled in a timely, efficient, and cost-effective manner within the terms of coverage provided. Our approach to claims management is proactive and innovative in delivering quality technical services to our customers.

To help us achieve our mission, we chose to partner with CCMSI as their culture allows them to attract and retain the highest quality staff in the industry. CCMSI's ability to deliver desired outcomes is premised/founded on manageable caseloads and significant administrative support. This allows their adjusters to focus on servicing the claim and driving down overall claim costs.

## FINANCIALLY SECURE

Core Specialty Insurance offers a diversified range of property and casualty insurance products for small to midsized business.

Core Specialty Insurance operates through StarStone Specialty Insurance and StarStone National Insurance Company.

Rated A- (Excellent),  
Financial Size Category of  
XII by AM Best.

## OUR CLAIMS TEAM

Core Specialty Insurance has a dedicated Workers' Compensation Claims Auditor to manage the relationship and day to day oversight of CCMSI. We have a dedicated claims team at CCMSI to service our customers.

# IT'S AS SIMPLE AS THAT

## CONTACT US

For more information, please contact:

### ASHLEY TOTH

WC Claims Auditor

t: 732.612.9406

e: [ashley.toth@corespecialty.com](mailto:ashley.toth@corespecialty.com)

### TO REPORT A NEW CLAIM

t: 844.722.7827

e: [WCNewClaims@corespecialty.com](mailto:WCNewClaims@corespecialty.com)

Please send all submissions to:

[wcsubmissions@corespecialty.com](mailto:wcsubmissions@corespecialty.com)

## DIFFERENTIATORS

### RMIS Technology

Web-based system allows you to view each claim in real time 24/7. Ability to create custom reports for analysis that can be exported to PDF or Excel.

### Legal Bill Review

CCMSI'S partnership with Bottomline Technologies, Inc. provides comprehensive cost management for litigation management expenses. This legal bill review program ensures compliance to billing guidelines with best-in-class technology and line-by-line review. Our clients have averaged a 10% savings over the last 10 years.

### Comp MC Managed Care

Comp MC is a total managed care solution that will generate savings and improve bill results. The typical realized savings from bill review is 50%.

- Apply bill review deductions to decrease the bill to appropriate fee schedule or usual and customary charges.
- Apply a custom designed PPO Mosaic strategy.
- Utilize out of Network Specialty Review and Negotiations; Nurse Review audits and Retrospective Specialty Networks whenever possible.

### Top Notch Claims Adjusters

We keep caseloads low to keep client costs down. With an average case load of 115, we aggressively manage and close cases, and pay bills on time.

### 34 Offices Across the Country

Certified as a great workplace by the analysts at Great Place to Work®. Ensuring we have a positive work environment with low turnover of our claims adjusters is essential to CCMSI's success and future growth.

## QUESTIONS TO ASK YOURSELF

If you are thinking about changing your workers' compensation insurance, consider the following:

- Will you need 24/7 access to a claims team to help you report claims at your earliest convenience?
- Do you need an insurance partner with the financial strength to cover the full extent of your claims?
- Do you want to speak to the same person about your claim every time?
- Do you require Workers' Compensation coverage that crosses state lines and need an insurer that understands the nuances with each local territory?